

NOTICE TO CLARKSBURG WATER BOARD CUSTOMERS

FIRE HYDRANT FLUSHING

The Clarksburg Water Board will be flushing fire hydrants and conducting inspections starting Monday, May 13, 2024, and continuing until sometime toward the end of June 2024. This is regular maintenance to ensure that the hydrants are in proper working order and to maintain the integrity of our water system. If you notice the water flushing crew is near your property, refrain from using water, and delay washing clothes for 24 hours.

FREQUENTLY ASKED QUESTIONS

How come my water is discolored, but my neighbor didn't notice my discoloration?

If the water inside a home or business is turned on while hydrant flushing is going on, discolored water may enter your plumbing. If a neighbor did not use water during the day, they most likely will not notice any discoloration.

My water is discolored. What should I do?

Wait until flushing has subsided in your area then run a cold water tap until the water runs clear. Remember rust colored water is safe, but it may stain laundry. If this happens, keep clothes wet and treat them with stain remover.

Why does the Clarksburg Water Board flush hydrants?

Hydrant flushing is the quick release of water from fire hydrants. It's a controlled procedure that is vital to the general maintenance of the CWB's water distribution system. It ensures adequate water flow is available to fire fighters, residents, and businesses. It also improves water quality by clearing iron and other mineral deposits from the water mains.

What are the effects of hydrant flushing?

During the flushing of a hydrant, some customers may notice reduced water pressure and flow.

Why is my water rust/tea-colored from the hydrant flushing? Is the water safe?

Sometimes hydrant flushing can make the water temporarily appear rust-colored because the iron and other mineral deposits in the water mains get stirred up. There is no health hazard associated with discolored water. Water is safe to use and consume during hydrant flushing, however it may stain laundry.

Is there anything else I should know?

The same philosophy of water line and hydrant preventive maintenance is one that you should use in your own home or business to ensure the quality of your water. Your home's water heater should be drained and flushed on a regular basis, according to manufacturers' recommendations, to keep it working effectively and efficiently.

We apologize for any inconvenience this may cause. If you have questions, comments, or concerns, please call our office at (304) 623-3711.

CLARKSBURG WATER BOARD
Jason L. Myers
General Manager